

## NEGOTIATING

Available Dates: **Request Dates**

Class Length: **1 day**

Cost: **Call for Pricing**

[Email Computer Visions about this class](#)

### **Class Outline:**

#### **Description:**

This course teaches students the basics of negotiations. Students will learn how to identify objectives and variables, establish negotiation requirements, research the other party, determine concessions, formulate a plan for agreement, and determine the logistics of a negotiation. Course activities also cover the guidelines for conducting a successful negotiation and facilitating communication, questions a person should ask and appropriate responses, and situations that require a specific negotiation style. Students will also learn how to gain control in a negotiation, use various negotiation tactics, and deal with unethical negotiation tactics.

#### **Course Outline:**

Unit 1: Establishing your terms of agreement

Topic A: Process of identifying objectives

Topic B: Process of establishing requirements

Unit 2: Researching the other party

Topic A: Gathering information about the other party

Topic B: Estimating the other party's requirements

Unit 3: Preparing for an agreement

Topic A: Determining concessions

Topic B: Fundamentals of Logistics

Unit 4: Conducting a negotiation

Topic A: Understanding the negotiation process

Topic B: Communicating during a negotiation

Topic B: Challenging negotiation situations

Unit 5: Advanced negotiating tactics

Topic A: Control in negotiations

Topic B: Negotiation tactics

Topic B: Negotiation ethics